CAP|Software

Replacing an Existing SellWise Computer - Station 2+

Preparation:

____Does the new PC meet the recommended specifications? Check our hardware specs here:
http://www.capretail.com/content/Certified-Hardware-LIst/CAPCertifiedHardwareList.pdf

____Does the new PC have all the required ports for my existing peripherals? (Ex, Parallel printer port, USB, Serial?) Compare your new PC to your existing one.

____Do I have all the 3rd Party Software to migrate to a new PC? (Ex, CAP, PC-Charge, printer and pole display drivers). If not, find them here:
http://www.capretail.com/bsasupport/
http://www.capsupport.com/drivers/
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Installation:

____Map a drive to the main station to access the CAP SellWise data. Here are some helpful links:
http://windows.microsoft.com/en-US/windows7/Create-a-shortcut-to-map-a-network-drive
http://www.capretail.com/video/MapNetworkDrive/MapNetworkDrive.html

____Turn off all 'UAC' (User Account Controls) if using Windows 7.
http://windows.microsoft.com/en-US/windows-vista/Turn-User-Account-Control-on-or-off

____Log into Windows as Administrator.

____Create a non-Administrator user with User ID and Password.

____Install OPOS Drivers for any printers and cash drawers that will be connected.*
http://www.capsupport.com/drivers/epson/V267ER4.zip
http://www.pos.epson.com/developers/techresdetails.htm?productpk=642
 *Note: If the Check Health Interactive test fails with any error, contact Epson for technical support. To contact Epson Technical Support, call (562) 276-1314.

____Install OPOS Drivers for all other peripherals such as customer-facing display.
http://www.capsupport.com/drivers/

____Install Windows default printer and share this printer if needed.

____Download the version of Pervasive SQL previously being used and CAP SellWise from the CAP downloads page. Make sure to download the same version of Pervasive SQL on all stations.
http://www.capretail.com/bsasupport/

____Install the Pervasive SQL Software and accept all default selections in the install process until it is complete.

____Reboot PC.

____Install SellWise Pro 7. Make sure the software installs into C:\Program Files\CAP directory when prompted during the installation. Follow the prompts and accept the defaults until complete.

____Reboot PC.

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Configuration:

____Go to **Start>>Run** (that's the white box in Windows 7) and type "**CP**" then press **Enter**. A box will open on your screen with your station number and data path information. Browse to your Data path and press "**Save Registry**" then "**Fix Station**" and then Exit the program.

____Open CAP SellWise Pro 7.

____Log into CAP SellWise Pro 7, then select **Help>>Configuration>>Printers**, Configure the printers you wish to use. Follow this guide:
http://www.capretail.com/content/Guides-and-Documents/Install-Guides+Checklists/SettingupPrintersandOPOS.pdf

____Close Printers, open Tender Settings through **Help>>Configuration>>Tender Settings**.

____Configure the EDC settings for the credit card processor that you are using.

____If you are processing with a remote terminal then you can skip the next steps:

____**Mercury Payments setup**
http://www.capretail.com/content/Guides-and-Documents/Install-Guides+Checklists/MercuryPaySetup.pdf

____**PC-Charge Setup**

____In **Configuration >>Tender Settings>> EDC** select "*PC-Charge Payment Server*."

____Set "*PC-Charge Used for Credit Authorization*" to "**Yes**."

____Click on "*PC-Charge Program Path*" and browse to the path where PC-Charge Payment Server is installed.

____Enter your "*Credit Card Processor*." You can find this inside PC-Charge under Merchant setup. You will enter the 3 or 4 digit letter code you see there.

____Enter the "*Merchant ID*" also found in the same place in PC-Charge.

____**Accept** these changes and **Exit** Configuration.

____**Exit** CAP SellWise Pro 7, then open CAP **POS** and Login.

If you cannot login at this point please contact CAP Software for further assistance.

At this point your migration should be complete and you are now ready to install and configure any additional stations if needed. Please use this checklist for all SellWise stations other than Station 1.