CAP|Software

<u>Replacing an Existing SellWise Computer - Station 1</u>

Preparation:

____ Does the new PC meet the recommended specifications? Check our hardware specs here:
 http://www.capretail.com/content/Certified-Hardware-LIst/CAPCertifiedHardwareList.pdf

____ Does the new PC have all the required ports for my existing peripherals? (Ex, Parallel printer port, USB, Serial?) Compare your new PC to the existing one.

____ Do I have all the 3rd Party Software to migrate to a new PC? (Ex, CAP, PC-Charge, printer and pole display drivers). If not, find them here:
 http://www.capretail.com/bsasupport/
 http://www.capsupport.com/drivers/

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Installation:

____ Turn off all 'UAC' (User Account Controls) if using Windows 7.
 http://windows.microsoft.com/en-US/windows-vista/Turn-User-Account-Control-on-or-off

____ Log into Windows as Administrator.

____ Create a non-Administrator user with User ID and Password.

____ Install OPOS Drivers for any printers and cash drawers that will be connected.*
 http://www.capsupport.com/drivers/epson/V267ER4.zip
 http://www.pos.epson.com/developers/techresdetails.htm?productpk=642
 * Note: If the Check Health Interactive test fails with any error, contact Epson for technical support. To contact Epson Technical Support, call (562) 276-1314.

____ Install OPOS Drivers for all other peripherals such as a customer display.
 http://www.capsupport.com/drivers/

____ Install Windows default printer and share this printer if needed.

____ For installs with multiple stations, share the C:\ Drive for full access.
 http://www.capretail.com/video/ShareDrive/ShareDrive.html

____Copy the data folder (Example, C:\SW) from the existing PC to the local drive of the new PC. If using PC- Charge; copy the *Active-Charge* folder as well.

____ Download the version of Pervasive SQL previously being used and CAP SellWise from the CAP downloads page.
 http://www.capretail.com/bsasupport/

____Install Pervasive SQL Software and accept all default selections in the install process until it is complete.

____Reboot PC.

____Install SellWise Pro 7. Make sure the software installs into C:\Program Files\CAP directory when prompted during the installation. Follow the prompts and accept the defaults until complete.

____Reboot PC.
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Configuration:
____Before opening the software go to C:\SW and delete the file ~PVSW.LOC.

____Configure the Pervasive Gateway on this station only.

____Go to **Start>>Program>>Pervasive>>Other Utilities** and select the Gateway locator.

____Change the Target Directory to your CAP SellWise Pro 7 Data path. Next, click **Change**. Your PC Name will appear. Press **Ok**, and then **Exit**. For step-by-step instructions view this video:
http://www.capretail.com/video/gateway/gateway.html

____Go to **Start>>Run** (that's the white box in Windows 7) and type "**CP**" then press **Enter**. A box will open on your screen with your station number and data path information. Browse to your Data path and press "**Save Registry**," then "**Fix Station**," and then Exit the program.

____Open CAP SellWise Pro 7.

____Log into CAP SellWise Pro 7, then select **Help>>Configuration>>Printers**, Configure the printers you wish to use.
Follow this guide:
http://www.capretail.com/content/Guides-and-Documents/Install-Guides+Checklists/SettingupPrintersandOPOS.pdf
http://www.capauto.com/video/cong/cong.html

____ Close Printers, open Tender Settings through **Help>>Configuration>>Tender Settings.**

____Configure the EDC settings for the credit card processor that you are using.

____If you are processing with a remote terminal then you can skip the next steps:

____**Mercury Payment setup**
http://www.capretail.com/content/Guides-and-Documents/Install-Guides+Checklists/MercuryPaySetup.pdf

____**PC-Charge Setup**

____Install PC-Charge Payment server software. It is recommended to install into C:\Active-Charge if you will have other stations processing credit cards.
http://www.verifone.com/payment-processing/pccharge.aspx

_____Copy the Active-Charge folder you saved from the old PC into the Active-Charge folder of the new PC and select **Overwrite**. This should restore it to the point it was last accessed.

_____Go to **C:\Program Files\Cap\Utilities\PcChargeExtrasClean.reg.** Double click and click '**Yes**' on the file.

_____Configure PC-Charge in CAP SellWise Pro 7.

_____In **Configuration >>Tender Settings>> EDC** select "*PC-Charge Payment Server***.**"

_____Set "*PC-Charge Used for Credit Authorization"* to "**Yes.**"

_____Click on "*PC-Charge Program Path*" and browse to the path where PC-Charge Payment Server is installed.

_____Enter your "*Credit Card Processor*." You can find this inside PC-Charge under Merchant setup. You will enter the 3 or 4 digit letter code you see there.

_____Enter the "*Merchant ID*" also found in the same place in PC-Charge.

_____**Accept** these changes and **Exit** Configuration.

_____**Exit** CAP SellWise Pro 7, then open CAP **POS** and Login.

If you cannot login at this point please contact CAP Software for further assistance.

At this point your migration should be complete and you are now ready to install and configure and additional stations if needed. See the document titled: "Replacing CAP SellWise Pro Station 2+" for a setup checklist for any additional stations.
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If you are not confident that you can follow these steps to achieve a successful installation, please contact CAP to schedule time for one of our technicians to perform the installation for you.

Note: a $120 configuration fee will apply if CAP performs the installation or has to repair a failed installation.